# Audits 2022-2023

Children & Learning Service

Quality Assurance Unit



# Improvement targets for 2023

- Commitment to ensuring that the audit programme becomes one of the central pillars
  of understanding the experiences of children, our successes in meeting their needs and
  any shortfalls that need to be addressed.
- Frontline workers connect with and learn from audit programmes that they are directly involved.
- Improve our understanding of what 'good practice' looks like so that we can raise standards uniformly across all our service areas.
- Develop confidence in the quality of our audits through robust moderation system.
- Disseminating learning from our audits to wider audiences e.g. *Making the Difference* forums, LIF etc.

### **Proposed Themed Audits - 2023**

#### Social Care:

- Application of Thresholds (partnership audit)
- CPP (3m, 18m, repeat)
- Assessment
- Planning
- Supervision
- Neglect
- DA (partnership audit)
- Neglect
- Physical Abuse
- Sexual Abuse



#### Specific groups of children:

- Private fostering
- SEND
- Children with Disabilities
- Risk outside the home (partnership audit)
- Radicalisation
- Missing children
- Elective Home Education
- Impact of locality working (partnership audit)

This list of practice areas takes into account the content of the current service audits and the ILACS framework. The audits also take into account the six priority areas. The themes will either be programmed into thematic audits or covered in managers audits.

## **Looked After Children & Care Leavers**

### Looked after Children:

- Reunification
- Stability
- Health (partnership audit)
- Missing
- Education

#### Young inspectors:

Provide an opportunity to involve some of our young people in our quality assurance. Some key principles: their involvement is active, not tokenistic; they are trained and reimbursed for their time. Start in quarter 3 after audit programme is well embedded.

### **Care Leavers:**

- Direct work
- Accommodation
- EET
- Local offer
- Involvement of YP in Pathway Plans



### **Audit Process Flow Chart**

Audit allocation list is distributed on 3<sup>rd</sup> of every month by Q&A Practice managers undertake audits with social workers between 3<sup>rd</sup> and 28<sup>th</sup> of the month Practice Managers notifies Social Worker & Team Manager & Service Lead of the audit completed on or before 28<sup>th</sup> of the month Service Lead records their oversight on CD, follow up on any actions and flag any areas of dispute with the auditor (and Q&A) by 5th of following month

Monthly audit themes/headlines is presented at Learning and Improvement Forum

Monthly audit analysis report produced by Q&A on 9<sup>th</sup> of the month Monthly HOS moderation panel moderates a sample of audits Service Lead liaises with the Auditor in respect of Audit upload by 6<sup>th</sup> of the month

Quarterly moderation is completed by Head of Practice/PDT/Q&A Auditor / Senior Social Workers Quarterly audit analysis report is produced on 6 April, 6<sup>th</sup> July, 6<sup>th</sup> October & 6<sup>th</sup> January by Q&A

Annual Audit Report is produced in December by Q&A